

IPHOTELS

# Ideal Pearl

★★★★

**IDEAL PEARL HOTEL AI CONCEPT 2020 -ADULT ONLY**



**FOOD OUTLETS**

BREAKFAST HALL	07:30 - 09:30 * BUFFET
BREAKFAST HALL LATE BREAKFAST	09:30 - 10:00 * BUFFET
MAIN RESTAURANT LUNCH	12:30 - 14:00 * BUFFET
MAIN RESTAURANT DINNER	19:00 - 21:00 * BUFFET
*Dress code applies for all restaurant ** No wet clothes and no swimwear only for all food serving areas.	
SNACK at POOL	14:00 - 16:00 * Variety of Snacks
TEA TIME at POOL	17:00 - 18:00 * Variety of Cookies
LATE NIGHT SOUP at POOL	23:00 - 24:00 * serves soup of the night

**BEVERAGE OUTLETS**

\*\* Bar is self service

MAIN RESTAURANT (Lunch & Dinner)	Serves varieties of wine, beer & raki, soft drinks
POOL BAR	10:00 - 23:00 serves local alcoholic beverages, cocktails, varieties of soft & hot drinks



### **WRIST BANDS**

For guests to benefit from all the Hotel services, wrist bands must be worn at all times during their stay. There will be no service to the guests who do not have their wrist bands. The wrist bands should be returned to Reception on guests' departure

### **LAUNDRY**

Leaflet containing information about laundry service/prices can be found in the rooms

### **MINI FITNESS CENTRE (FREE)**

Sauna & Turkish bath 11:00 – 16:00

Gym 09:00 – 19:00

### **CHECK-IN TIME IS 14:00 / CHECK-OUT TIME IS 12:00**

Late check-out until 18:00 hrs is extra charged - if available - for more information please ask Reception

Guests may use all our services until their check-out time.

Room card keys are guests responsibility, lost or damaged cards will be charged at 15 TL

\*It is strictly forbidden to use room towels (**WHITE**) at the pool/beach.  
Hotel does not provides beach & pool towel

\*All unit beverages are served in single measures.

\*Guest under the age of 18 are not served alcoholic beverages

\*Due to the hygiene policies food and beverages can only be consumed where they are served

\* Our Hotel is not responsible for the loss of Personal property/valuables. Please use safe provided in rooms

\* **Damage\Loss to Hotel property or False Activation of the Fire Alarm System** will be automatically charged to your room.

Visitors are not allowed to use the hotel due to security reasons.

Guests who do not wear wristbands are not allowed to enter the hotel

### **EXTRA CHARGES**

WELLNESS AND BEAUTY, MASSAGE, DOCTOR, FAX, TELEPHONE, LATE C/OUT, MEETING FACILITIES, LAUNDRY, PHOTO SHOOT

**\*Hotel management retains the right to make any changes to the above concept. Hours, prices, places and service of some of the facilities can be changed. Please do not hesitate to contact Reception Personnel for your comments and concerns.**

**We will have a great pleasure to assist with your inquiries at all times. The hotel management and personnel of IDEAL PEARL would like to welcome you, and wish you an enjoyable holiday.**

**\*Ideal Pearl Hotel concept is adult only which is age 16 & over.**

All guests must follow the instructions around the hotel and obey rules & regulations written on the warning notices inside hotel grounds

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**Ideal Pearl**  
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## OVERVIEW

Located in Marmaris where Green meets blue, the Ideal Pearl hotel with a modern concept designed exclusively for adults, offers to our valuable guests an unforgettable holiday experience.

As the IP HOTELS family, we would like to welcome you, our valuable guests and wish you a pleasant holiday.

## LOCATION

2.5 km to Resort center. 1 km to the seafront night life. 100 mt to the nearest restaurants and shops.  
200 mt to sand-shingle public beach.

<b>RENOVATION</b>	2018/2019 Winter Season
<b>TOTAL LAND</b>	4500 m <sup>2</sup>
<b>NO OF BUILDING</b>	1
<b>NO OF ELEVATOR</b>	2
<b>ROOM CAPACITY</b>	114
<b>HANDICAPPED ROOMS</b>	2
<b>POOLS</b>	Open Swimming pool ( 1)

<b>AIRPORT</b>	Dalaman 110 KM
<b>HOSPITAL</b>	Hospital 1,5 KM

<b>CLOSEST DESTINATIONS</b>	City Centre 2,5 Km	Bar Street 2 Km	Efes 214 Km	Pamukkale 202 Km
	Old Bazaar 2 Km	Muğla 49 Km	Datça 70 Km	Bodrum 165 Km
	Castle 2 Km	Gökova 25 Km	Dalyan 85 Km	Fethiye 131 Km

<b>CREDIT CARDS</b>	Visa Card, MasterCard
<b>PETS</b>	Not allowed
<b>INTERNET ACCESS</b>	Low Speed Wireless Access
<b>VOLTAGE</b>	220 w
<b>NON-SMOKING AREAS</b>	All closed areas

<b>LANGUAGES</b>	Turkish , English, Russian
<b>BOARD</b>	All Inclusive

## ROOMS ( Total :114 )

Our guests are responsible for their key-cards.

In the case of lost or damaged key-cards, the charge for a replacement will be reflected on the guest's Hotel bill.

There is daily house-keeping/cleaning service during your stay. Please put the 'do not disturb' sign on your door when you do not wish the cleaning service for your room.

The bed sheets will be changed every 3 days. Your sheets will be changed if you put your "bed sheet change" card on your pillow. The towels in your room will be changed every 2 days. The towels you hang in the room means 'will be used again', the towels on the floor means 'please change the towel'.

Please, do not use your white towels in your room at the pool or the beach.

Many gallons of water is used for laundry every day. Please help create a difference and help us to protect our nature and water by decreasing the detergent usage.

Check-out time for all rooms is 12.00 (midday) unless a late-check-out has been arranged

**Room cleaning** : Daily

**Linen Change** : Every 3<sup>rd</sup> day

**Towel Change** : Every 2<sup>nd</sup> day & When required

**Standard Room**

112 (20 m<sup>2</sup>)

2 single or 1 French beds. Room floors are laminate. LCD satellite TV, telephone, minibar, split air-conditioner, (cooling and heating) safe box. Floor of bathroom is tile with shower, WC, hairdryer...  
 All rooms have balconies (Some with French balcony). Rooms are either pool or land view.  
 \*\*Max. 3 adults. [3<sup>rd</sup> bed is extra folding bed]

**Disabled Room**

2 (20 m<sup>2</sup>)

1 French bed. Room floors are laminate. LCD satellite TV, telephone, minibar, split air-conditioner, (Cooling and heating) safe box. Floor of bathroom is tile with shower, WC, hair dryer.  
 Rooms with land view and with French Balcony  
 \*\*Max. 2 adults \*\*  
 All disabled rooms are designed accessible for handicapped guests.

Room Standards

)	Air Condition ( Split )	*	Direct Telephone (Extra)
)	Satellite Tv	*	Minibar on arrival ( Juice& water )
)	Safe Box ( Free )	*	Hair Dryer
)	Tv	*	Bathroom , Wc & Shower
)	Balcony		

**Reception**

The Reception is open 24 hours a day  
 You can reach the Reception from the room by dialing '9'  
 Reception staff will help with booking taxis for guests-please confirm meter price with the driver before beginning your journey.

**Services & Prices**

Laundry service (including ironing service) is available as an extra charge  
 Laundry bags and price lists are available in the room and also from Reception  
 Photocopy and fax facilities are available as an extra charge – please enquire at Reception

Digital Safety Deposit Boxes are free of charge  
 Please leave Safe box door **OPEN** when you leave the room to check-out  
 The Hotel is not responsible for any items that are not placed in the Safe box

Late check-out until 18:00 hours is extra charged - if available - for more information please ask Reception  
 Please enquire at Reception the evening before departure for late check-out availability  
 Guests who have pre-booked late check-out with the Agency – please go to Reception to update your room card

**Medical Assistance**

A medical officer is available for first-aid cases at the hotel. Please contact the medical officer or Reception in your need of a Doctor. Doctor call-outs, visits and treatments are charged as extra. Prescriptions written by the Doctor, also charged.

**Pharmacy**

You will be informed of the nearest pharmacy by the staff at Reception in your need. Local pharmacies are open between 09:00-20:00 and Monday to Saturday. On Sunday, there are Duty Pharmacies available. You may see the open Pharmacies info on every Pharmacy door.

**Internet Access**

Wireless Internet Connection "WI-FI" is free. To log-in you need to select IPHOTELS-WIFI connection and enter the password given to you at the Reception.



## Pool

Pool is at your service between 08.00 -19.00. Please do not use the pool other than these hours it is dangerous and prohibited. There is no life guard in attendance at the pools. Please be aware of the depth warnings at the pool side.

Please do not use your white towels from your room at the pool and the beach. Please do not reserve the loungers with towels. If so, the towels will be removed by the Hotel staff.

Hotel does not have private beach, guests may use public beach

## All guests must follow the instructions around the hotel and obey rules & regulations written on the warning notices inside hotel grounds

- ) Outdoor pool : 08:00 – 19:00
- ) Sunbed
- ) Parasol

## TV INFO

Satellite channels available in our rooms for sports, news, music, cartoons and movies are in English, Russian, Dutch and Turkish. You may see the tv channel list in the room.

## Restaurants

Ideal PEARL is an all-inclusive Hotel and food is available self-service buffet style.

\*\*We DO NOT provide Breakfast or Lunch boxes for excursions or early departure

\*\*Our hotel does not prepare and serve a special food selection for allergies (gluten-free, lactose-free, vegan, vegetarian...etc.)

Therefore the hotel cannot be held responsible for any complications that could arise.

Main Restaurant Capacity: 200 pax

## Bars

Guests under 18 are not permitted alcohol according to the Turkish Law & Hotel does not take any responsibility for consuming alcohol of aged under 18 or occurred injuries due to alcohol consumption.

Hotel has right not to serve alcohol to the guests who disturbs other, in under the influence of excessive alcohol consumption and behaves unacceptable (aggressive, abusive...etc.) to others guests or hotel staff

Alcoholic beverages will not be served between 23:00-10:00

## Fitness Center

Fitness center is located in the Spa center and at your service between 09:00-19:00.

No professional trainer, all guests must use the equipment's at their own risk

## Spa Center

Why not begin your holiday with a visit to the Spa center where our Professional therapists and masseurs are waiting for you to provide you with an all-round amazing pamper, a relaxing massage to ease those

Tired muscles, de-stress from your flight and prepare you for your holiday.

Open Monday-Sunday 09.00 - 20.00. Visit the Spa Center Reception to discuss one or more of the 40

Different health and beauty treatments and procedures and to book your appointment

- ) Fitness 09:00 – 19:00 (free)
- ) Turkish Bath 11 :00 – 16:00 Free with reservation ( Excluding treatments by spa personnel)
- ) Sauna 11 :00 – 16:00 Free with reservation
- ) Massage, scrub and other treatments : Extra



## Facilities within the Spa

**Turkish Bath**-Experience the Traditional Turkish Bath given by the Professional Therapists with scrub and foam massage whilst relaxing on the marble slab. Turkish Bath is free, but foam massage, scrub and treatments are extra charge.

**Massage Rooms**-Experience one of the many massages (including Thai, Aromatherapy, Medical, Sports and Anti-Stress) given by the Professional Masseur in the relaxing surroundings of one of the Massage Rooms

**The Sauna**-Begin or end your day with a short relaxing session in the Sauna – All guests must wear swimsuits in the Sauna. The Sauna is free of charge for all guests (between the hours of 11:00-16:00) however availability on places must be confirmed at the Spa Center Reception  
Entry into the Turkish Bath for a self-administered scrub using own scrub mitts is free of charge however availability on places must be confirmed at the Spa Center Reception

## ENTERTAINMENT (FREE OF CHARGE)

After your day in the sun, it's time to relax with a refreshing drink and enjoy the evening with live music  
Ask reception for daily programs.

### Day time :

Dart  
Table Tennis  
Pool Games

### Night Time:

Show programs & Competitions

## CONFERENCE HALL

) Capacity : 80 pax  
) 1 Hall

## **Local Transportation**

You may use the local transportation (Dolmus) to visit the inner city and the local spots. Vehicles pass by the bus stop on the main road in every 15 minutes.

## **Taxi**

Receptionists will assist you in the need of a taxi.

## **Attention**

Please ask about your destination and the price with the taxi driver before the trip. Our hotel is not responsible for any problems that may arise between hotel guests and Taxi Company.

## **Payment**

The payments can be made by Visa and MasterCard.

## **Photo Shoots**

These photographs and videos belong to the hotel and they can be used by hotel. Photo shootings made by Professional Photographer inside the hotel are at an extra charge, this photo belongs to the property and photos & videos are kept by hotel due to security procedures.

**\*Ideal Pearl Hotel concept is adult only which is age 16 & over.**



### **Check-Out Day**

All good things must come to an end so we wish to send you home stress free and rested. Please share your thoughts with us by completing the Guest Survey Form. You may also share your thoughts on Facebook, Twitter and TripAdvisor. Please leave your safe deposit box door open before leaving your room, give your room key-card to Reception, settle your bill and keep your luggage in the luggage room.

IP Hotels Management has the right to change any information, data and content featured above.

Intentional activation of the fire alarm or damage in your Hotel room will be charged to your Hotel bill and you will be removed from the hotel.

You may contact Reception, Guest Relations or your Travel Agency Representative with your feedback and concerns.

Your feedback is highly valuable for us. IP Hotels wish you a happy holiday.

### **CONTACT US**

HOTEL NAME	Ideal Pearl Hotel
CLASS (Local)	4* - Adult Only ( 16 & over )
ADRESS	R NYER MAH. NO:18 48700 S TELER MARMAR S- MU LA
TELEPHONE	( + 90 ) 252 417 61 12
FAX	( + 90 ) 252 417 47 27
WEB SITE	<a href="http://www.iphotels.com.tr">www.iphotels.com.tr</a>
E-MAIL	<a href="mailto:info@iphotels.com.tr">info@iphotels.com.tr</a>
SALES&MARKETING	
RESERVATION	
FRONT OFFICE	

## **INFORMATION TO PREVENT POSSIBLE ACCIDENTS AND DISEASES DURING THE TRIP AND THE HOLIDAY**

Stomach disorder is the most common disease on trips especially overseas. Many environmental and physical changes may cause this problem. The most important thing to do is to avoid direct sunlight and keep hydrated.

Avoid fried and spicy foods.

Avoid direct sun light.

Use sun cream and protective clothes under the sun.

Do not swim excessively or sunbathe after alcohol consumption.

Alcohol consumption may dehydrate the body in hot weather so drink plenty of water.

Our hotel does not serve special food for guests with allergies and cannot be held responsible for any complications that arise due to your allergy.

Please wash your hands with soap and warm water after using restrooms and before eating or handling food. Please disinfect your hands at the entrance of the restaurant with automatic disinfectant sprayer.

Handwashing is the most effective way of reducing the spread of colds, influenza and other foodborne diseases. In order to prevent gastrointestinal illnesses – such as Norovirus, which can be transmitted through personal contact – simply wash your hands with soap and warm water for minimum 30 seconds before eating or handling food. Symptoms of Norovirus include an upset stomach, vomiting and diarrhea. If you have any symptoms of gastrointestinal illness, you must visit to the Hotel's Doctor Office and inform the Reception or Guest Relation.

For your own health;

Please always use the clean plate and silverware to pick up the food from the buffet. Consuming raw or uncooked meats, seafood, shellfish, eggs, milk or poultry may increase your risk of foodborne illness, especially if you have certain medical conditions.

Do not consume if you aware that food is undercooked and please inform Kitchen or Restaurant Chef to change your food if you're aware it is undercooked.

Adult pool is not safe for non-swimmers; depth may change from 150cm to 110cm.

Pay attention to the floor in rainy weather. It may get slippery.

Pay attention to the floor while wearing sandals. It may be slippery.

Pay attention to your allergies (food, bee sting etc.)

The Hotel Management does not take any responsibility or liability for the activities or tours outside the Hotel.

The key-cards should not be left in the electric sockets when you leave the room.

Kettles should not be left in the socket without any water in it.

Electric devices should not be left in the socket when you leave the room.

Running on the Hotel stairs is not recommended.

Keep balcony door locked to run air conditioner.

Access to the balcony is at your own risk. The Management is not responsible for incidents or accidents which may arise from the use of balcony area.

Hotel elevators are for 4 people. Maximum weight capacity is 450 kilogram.

Cats do not belong to the Hotel. The Hotel Management does not take responsibility or liability for the injuries that may occur while guests are feeding the cats.

Food and beverages should not be brought into the Hotel from outside due to hygienic measures.

Food should not be taken outside from the Hotel restaurants due to hygienic measures.

There is necessary information about the pool rules around the pool. The Hotel Management does not take responsibility or liability of the injuries that may occur when a guest does not follow the rules.

Glassware is not safe around the pool area; please do not bring them to the pool area.

Due to law; usage of all tobacco and tobacco products in closed areas is prohibited.

Due to law; serving alcohol to minors under the age of 18 is prohibited.

Please follow the Warning & Caution signs for your safety.

### ATTENTION

We are not responsible for excursions you bought.

For security reasons, excursion sellers, outsource street agency employees will not be allowed to enter hotel.

Please aware of your meeting time for your excursions, and be at your meeting point at the right time.

As outside excursion staff & drivers cannot enter to the hotel, be aware that reception will not make a reminder call.

The Hotel Management does not take any responsibility or liability for the activities or tours outside the Hotel.

The key-cards should not be left in the electric sockets when you leave the room.

Kettles should not be left in the socket without any water in it.

Electric devices should not be left in the socket when you leave the room.

Running on the Hotel stairs is not recommended.

Hotel elevators are for 4 people. Maximum weight capacity is 450 kilogram.

Children should not be left alone in the Hotel without their parent's presence.

Cats do not belong to the Hotel. The Hotel Management does not take responsibility or liability for the injuries that may occur while guests are feeding the cats.



Food and beverages should not be brought into the Hotel from outside due to hygienic measures.

Food should not be taken outside from the Hotel restaurants due to hygienic measures.

Due to Local Staff Safety Laws and HACCP procedures; it is not obligatory to use gloves in hot working areas (Show cooking, grills, baking units, pizza making unit...Etc.) our staff is well trained about hand washing & hand disinfection. Hand washing and disinfection is the best way to prevent contamination. Therefore please feel comfortable if you aware some of our kitchen staff while they are working without gloves

There is necessary information about the pool rules around the pool. The Hotel Management do not take responsibility or liability of the injuries that may occur when a guest does not follow the rules.

Guests under the age of 16 may not use the billiard game.

Due to law; usage of all tobacco and tobacco products in closed areas is prohibited.

Due to law; serving alcohol to minors under the age of 18 is prohibited.

Luggage room is available for in house guests only and it is a common use area for all of our guests. Therefore it may not be locked all the time, please use the luggage room at your own risk. The hotel will not be responsible for any loss or damage of the storage

The storage must not contain any valuables, dangerous, flammable and explosive, radioactive or prohibited items. The hotel has right to dispose those storage which have been left in the hotel over 30 days without to prior notice.

Every employee working at our hotel is provided with a Staff Handbook. In this book, all rules & procedures are written; including that our staff should pay attention in communicating with the guests. According to the rules, the staff is prohibited from joking with guests, physical contact ... etc.

We kindly ask you to report the staff to hotel management, if you are uncomfortable with their behavior or if you observe any unacceptable behavior. Related staff will be penalized or terminated by Human Resources according to disciplinary rules. If you are not satisfied with the managements approach; you may report the staff to the local police

Our hotel is not responsible for the behavior of our staff outside the hotel during their social life

Hotel cannot be held responsible for the behavior of other people (other guests in resort).Sometimes; weather may not be as expected.

You cannot fault the hotel for weather conditions.

Civil matters between individuals; Hotel cannot be involved in any civil matters that you may have had with other people or individuals. We would advise you to report any matters to the local police and/or seek independent legal advice.

In Turkey it is obligatory to hang Turkish flag during national festivals.

Turkish flag may be hanged to your balcony during the festival day or one day before not to disturb you in early hour of the morning.

Keep balcony door locked to run air conditioner and check the air conditioner remote control manual

#### BALCONY SAFETY

- ) Never leave children unsupervised on balconies.
- ) Do not leave any items on the balcony floor, due to windy weather or accidentally you're belonging or left items on the floor may slip and fall below the balustrades, this may cause someone else to be seriously injured.
- ) Keep all balcony furniture away from balcony walls or railings so that children are not encouraged to climb up on them.
- ) Do not leave any potential hazardous items on balconies including toys, buckets and spades etc.
- ) Never lean over, sit or climb on balcony walls or railings
- ) Do not try to pass items to someone on another balcony.
- ) Never stand on balcony furniture.
- ) Take extra care on balconies after drinking alcohol as your judgement may be affected.
- ) Access to the balcony is at your own risk. The Management is not responsible for incidents or accidents which may arise from the use of balcony area.

Thank you for your understandings.